PLATFORM SERVICES AGREEMENT

Effective date: 16 November 2026

1. ABOUT THIS AGREEMENT

1.1 This Platform Services Agreement (**Agreement**) is between Empire Health and Fitness Pty Ltd (ABN 42 702 337 184) (**Empire**, **we**, **us** or **our**) and the person or entity that registers on the Platform as a provider (**you** or **your**).

1.2 You accept this Agreement when you create an account, or when we ask you to accept an updated version.

1.3 You may register as an individual or through your company, trust or partnership. If you register through an entity, that entity is the party to this Agreement, and the person registering confirms that they are authorised to accept this Agreement on its behalf.

1.4 This Agreement consists of these clauses, Schedule 1 (Fees) and Schedule 2 (Requirements for Session Terms). If there is an inconsistency, Schedule 1 prevails as to the amount of any fee, and these clauses prevail in all other respects. The Explanatory Note that follows this Agreement explains how the Platform operates. It is for information only and does not form part of this Agreement.

1.5 From the time you accept it, this Agreement replaces any earlier terms of use of the Platform as they apply to you.

2. DEFINITIONS AND INTERPRETATION

2.1 In this Agreement:

ACL means the Australian Consumer Law in Schedule 2 to the *Competition and Consumer Act 2010* (Cth).

Approved Provider means a provider whose listing has been approved and is active on the Platform.

Booked Session means a Session for which a Booking has been made.

Booking means a Booking Request that you have accepted and, where payment is required, for which the Participant has paid.

Booking Request means a request made by a Participant through the Platform for a Session with you.

Business Day means a day other than a Saturday, Sunday or public holiday in Brisbane, Queensland.

Connected Account means your own account with the Payment Processor, held in your name and connected to the Platform.

Credentials means the qualifications, certificates, clearances, insurances and registrations required by the Eligibility Criteria.

Dependant means a person on whose behalf a Participant makes a Booking Request, including a person under 18.

Eligibility Criteria means the criteria in clause 5.2, as may be updated under clause 16 from time to time.

Listing means your profile on the Platform, including the information you publish about your services, Session Fees and availability.

NDIS means the National Disability Insurance Scheme established under the *National Disability Insurance Scheme Act 2013* (Cth).

NDIS Fee means the fee for using the Platform's NDIS invoicing function set out in Schedule 1.

NDIS Invoice means an invoice for one or more NDIS-funded Sessions sent through the Platform under clause 11.

Participant means a person registered on the Platform as a participant.

Payment Processor means Stripe, or any other payment service provider we nominate for the Platform from time to time.

Platform means the online platform operated by Empire under the name "Empire Health and Fitness", including any website or application through which it is accessed.

Platform Fee means the fee set out in Schedule 1 for each Session paid for at checkout.

Platform Services means the services described in clause 4.1.

Session means a personal training session, or other fitness service, that you offer through your Listing.

Session Fee means the price of a Session that you set and that is shown in your Listing when the Booking Request is made, including any travel charge and any GST.

Session Terms means the terms on which you supply a Session to a Participant, which must comply with clause 6.

Subscription means your monthly subscription to the Platform Services, and **Subscription Fee** means the fee for it set out in Schedule 1.

Substitute means a person who delivers a Booked Session in your place under clause 10.

2.2 In this Agreement, headings are for convenience only and do not affect interpretation; "including" and similar words do not limit what else may be included; a reference to a law includes that law as amended or replaced; and all amounts are in Australian dollars.

3. RELATIONSHIP

3.1 You carry on your own business. You are not our employee, agent, partner or contractor, and neither of us has authority to bind the other.

3.2 We do not supply training or fitness services. Each Session is supplied by you to the Participant under a contract between you and the Participant. We are not a party to that contract.

3.3 You decide:

(a) the Sessions you offer, including their type, length, content and format;
(b) your Session Fees, including any travel charge;
(c) your availability, your service area and where Sessions take place;
(d) your cancellation policy; and
(e) how you deliver each Session.

3.4 You may accept or decline any Booking Request without giving a reason. There is no minimum number of Sessions, hours or availability you must offer through the Platform. Declining a Booking Request, or not responding to it, does not affect your ranking or visibility on the Platform. You may offer your services to anyone, including through your own channels and other platforms.

3.5 The Participants you train are your clients. Your Listing presents you under your own name or business name and ABN, and you may use your own branding. You must not use our name, logo or branding, or represent yourself as part of Empire or as acting for Empire, without our written consent, but you may state that you are listed on the Platform.

3.6 You are responsible for your own income tax, GST, superannuation and other tax obligations, and for any obligations to any person you engage, including a Substitute or assistant.

4. PLATFORM SERVICES

4.1 Subject to this Agreement, we will provide you with the following services (**Platform Services**):

(a) a Listing on the Platform's map and search results;
(b) tools to receive, accept and decline Booking Requests and to manage your availability;
(c) messaging with Participants through the Platform;
(d) access to a checkout, operated through the Payment Processor, by which Participants pay you directly;
(e) the NDIS invoicing function;
(f) reports on your Bookings and on the fees you have paid us; and
(g) any other features we make available from time to time.

4.2 We may change, add or remove features of the Platform. If a change materially reduces the Platform Services available to you, we will give you at least 30 days' notice.

4.3 We will provide the Platform Services with due care and skill. We do not guarantee that the Platform will be available at all times or free from errors.

5. ELIGIBILITY AND YOUR LISTING

5.1 To be listed on the Platform, you must meet the Eligibility Criteria at all times.

5.2 The Eligibility Criteria are:

(a) you are at least 18 years of age;
(b) Certificate III and IV in Fitness (or an equivalent recognised qualification);
(c) current first aid and CPR certificates;
(d) public liability and professional indemnity insurance appropriate to the services you offer;
(e) an Australian Business Number;
(f) if you offer Sessions to persons under 18, a current working with children clearance for each State or Territory in which you deliver those Sessions;
(g) if you offer NDIS-funded Sessions, or Sessions to Dependants who require disability support, a current NDIS worker screening clearance; and
(h) any other requirement we publish under clause 16 for the safety of Participants or for compliance with law.

5.3 We review new Listings, and changes to certain fields of an existing Listing, before they are published. We will approve a Listing that meets the Eligibility Criteria and complies with clause 8, and may decline a Listing, or ask you to change it, if it does not or if we reasonably consider it to be misleading or otherwise objectionable.

5.4 We may verify your working with children clearance and NDIS worker screening clearance, and may show on your Listing that we have done so. We do not verify your other Credentials, which are as you declare them to us.

5.5 You must keep your Credentials current, tell us within 5 Business Days if any Credential lapses, is suspended or becomes subject to conditions, and give us evidence of your Credentials on request.

5.6 Your Listing must be accurate and not misleading.

5.7 You must give us, and keep up to date, the information we reasonably need to meet our reporting obligations to the Australian Taxation Office, including your ABN, address, contact details and bank account details and, if you are an individual, your date of birth. You consent to our disclosing that information, and information about Sessions booked through the Platform, to the Australian Taxation Office.

6. SESSIONS

6.1 Each Session booked through the Platform is supplied by you to the Participant under your Session Terms. Before you accept any Booking Request, your Session Terms must be available on the Platform, so that they are shown to, and accepted by, the Participant before payment .

6.2 Your Session Terms must include the terms in Part A of Schedule 2. Your Session Terms must deal with each matter in Part B of Schedule 2, either by adopting the terms in Part B or by your own terms. If you do not make your own Session Terms available, Parts A and B of Schedule 2 are your Session Terms. Refunds to a Participant who cancels a Booked Session are calculated by the Platform from the cancellation settings you select in your account, being your late-cancellation period and the percentage you keep on a late cancellation (or, if you select none, from default settings applied in accordance with Part B of Schedule 2). Your Session Terms must be consistent with those settings.

6.3 Your Session Terms must not purport to exclude, restrict or modify any right or remedy that cannot lawfully be excluded, restricted or modified under the ACL, and must not include any term that would be an unfair contract term under the ACL.

6.4 Any wording in Schedule 2 that you use becomes part of your own Session Terms. You are responsible for your Session Terms and should obtain your own advice about them. We do not review

your Session Terms or give you legal advice about them and, to the extent permitted by law, we are not liable for any loss you suffer in connection with your Session Terms.

6.5 You are solely responsible to the Participant for each Session.

7. PAYMENT FOR SESSIONS

7.1 To accept Bookings that are paid for at checkout, you must hold a Connected Account.

7.2 The Participant pays the Session Fee at checkout by payment to your Connected Account. We do not receive or hold any part of a Session Fee.

7.3 We do not pay, and have no obligation to pay, any amount under or in connection with this Agreement or any Session to you, except as required by law.

7.4 A Session booked through the Platform must be paid for at checkout, except an NDIS-funded Session under clause 11. You must not ask for or accept payment for a Session booked through the Platform other than at checkout or under an NDIS Invoice.

7.5 You are responsible for issuing any invoice required for a Session.

7.6 Refunds to Participants, and chargebacks and disputes on payments to your Connected Account (including any related fees), are your sole responsibility. If the Payment Processor recovers from us any amount relating to a refund, chargeback or dispute on a payment to your Connected Account, you must reimburse us that amount on demand.

7.7 You authorise us to process refunds from your Connected Account to Participants on your behalf, in accordance with your Session Terms (including the cancellation settings you select) and Part A of Schedule 2. We do not otherwise initiate a refund from your Connected Account, except as required by law or by the Payment Processor.

7.8 We fund any loyalty program or Store on the Platform ourselves, as our own promotion. It does not affect your Session Fees or the amount you receive, and you have no obligation in connection with it.

8. PLATFORM CONDUCT

8.1 When using the Platform, you must:

(a) comply with all applicable laws;
(b) use messaging only for purposes connected with Sessions;
(c) not harass, threaten, discriminate against or mislead any person;
(d) not post fake reviews, or offer an incentive for a review;
(e) not interfere with the Platform's safety or security features or access another person's account; and
(f) handle personal information about Participants that you obtain through the Platform in accordance with applicable privacy laws.

9. FEES

9.1 You must pay us:

(a) the Platform Fee for each Session paid for at checkout;
(b) the Subscription Fee; and
(c) the NDIS Fee for each NDIS Invoice,

in each case at the rates set out in Schedule 1 as in effect when the fee arises.

9.2 The Platform Fee is the fee for our booking and payment facilitation services for a Session. You authorise us to collect it by having the Payment Processor deduct it from the payment to your Connected Account at the time of payment. The Platform Fee is earned when the Participant pays and is not refunded (except as required by law), including where all or part of a Session Fee is refunded. The Platform Fee is not refunded if a payment is reversed through a chargeback.

9.3 The Subscription Fee is billed monthly in advance to the payment method you nominate in your account and renews automatically each month until cancelled. You may cancel at any time through

your account, with effect at the end of the current billing period. Fees are not refunded for part of a billing period, except as required by law.

9.4 You authorise us to charge the Subscription Fee and each NDIS Fee to the payment method you nominate in your account. If a charge fails and is not remedied within 7 days after we notify you, we may suspend your Listing until it is paid.

9.5 The fees in Schedule 1 are exclusive of GST. We will issue you an invoice for the fees we charge. If GST is payable on any other supply under this Agreement, the recipient must pay the GST in addition to the consideration for that supply, on receipt of a tax invoice.

9.6 We may change Schedule 1 as follows:

(a) for an increase in any fee, or a new fee, we will give you at least 30 days' notice by email and in your account. You may terminate this Agreement before the change takes effect, without penalty, and the change will not apply to you before termination takes effect; and
(b) a reduction in a fee, or a promotional fee, may take effect immediately. A promotion ends on the date stated in it, after which the standard fee applies without further notice.

9.7 A change to Schedule 1 under clause 9.6 takes effect without your re-acceptance of this Agreement.

10. SUBSTITUTES AND ASSISTANTS

10.1 You may arrange for a Booked Session to be delivered in your place by a Substitute who is an Approved Provider, including a person you nominate, once we have approved them as a provider in accordance with requirements set out in clause 5.

10.2 The Substitute must hold every Credential required for that Booked Session, including a working with children clearance for a Session with a Dependant under 18 and an NDIS worker screening clearance for an NDIS-funded Session.

10.3 You must notify the Participant of the Substitute through the Platform at least 24 hours before the Booked Session, or as soon as practicable if the need arises later. If the Participant does not accept the Substitute, the Participant may cancel the Booked Session for a full refund under Part A of Schedule 2.

10.4 You remain responsible to the Participant for the Booked Session. Any arrangement between you and your Substitute, including payment, is between you and the Substitute. We are not a party to it, and we do not pay, or arrange payment to, any Substitute.

10.5 You may use assistants to help deliver a Session on the same basis as clauses 10.1 to 10.4 apply to a Substitute.

11. NDIS-FUNDED SESSIONS

11.1 You may send an NDIS Invoice through the Platform to a Participant's plan manager or, for a self-managed plan, to the Participant. The Platform cannot be used for plans managed by the National Disability Insurance Agency.

11.2 Each NDIS Invoice is issued by you, in your name and with your ABN and any NDIS provider details that apply to you, and is sent through the Platform on your behalf. The plan manager or Participant pays you directly. We are not a registered NDIS provider and are not a party to any NDIS-funded arrangement.

11.3 You are responsible for whether a Session is eligible for NDIS funding, for the accuracy of the plan management type and of each NDIS Invoice, and for complying with the NDIS requirements that apply to you.

11.4 The NDIS Fee is charged to your nominated payment method when you send an NDIS Invoice. It is payable whether or not the NDIS Invoice is paid, and is not refunded if the NDIS Invoice is not paid.

12. CONTENT AND INTELLECTUAL PROPERTY

12.1 You retain ownership of the content you upload to the Platform. You grant us a non-exclusive, royalty-free licence to use, reproduce and display that content on the Platform and in promoting the Platform

while you are listed, and for a reasonable period afterwards to allow its removal. You confirm that you have the rights needed to grant that licence.

12.2 We own the Platform and all intellectual property in it. We grant you a non-exclusive, non-transferable licence to use the Platform for the purposes of this Agreement while you are listed.

13. LIABILITY AND INDEMNITY

13.1 Nothing in this Agreement excludes, restricts or modifies any right, remedy or guarantee under the ACL or any other law that cannot lawfully be excluded, restricted or modified. Where our liability for a failure to comply with such a guarantee can be limited, and our services are not of a kind ordinarily acquired for personal, domestic or household use, our liability is limited, at our option, to supplying the services again or paying the cost of having them supplied again.

13.2 To the extent permitted by law:

(a) neither party is liable to the other for any indirect or consequential loss, or for loss of profit, revenue or opportunity, except under clause 13.4; and
(b) our total liability to you in connection with this Agreement is limited to the fees you have paid us in the 12 months before the event giving rise to the liability.

13.3 We are not liable for the acts or omissions of Participants, Substitutes, other users of the Platform or the Payment Processor.

13.4 You indemnify us against any loss, liability or cost (including reasonable legal costs, fines and penalties to the extent permitted by law) that we suffer as a result of a claim by a Participant, a Substitute, an assistant, a regulator or any other third party arising from any act or omission of you, or of your Substitute or assistant, in connection with a Session or your use of the Platform, or from your breach of this Agreement or of any law, except to the extent the loss, liability or cost is caused or contributed to by our negligence, breach of this Agreement or wilful misconduct.

14. SUSPENSION

14.1 We may suspend your Listing or your account, for so long as the reason for the suspension continues, if we reasonably believe that:

(a) you have breached this Agreement;
(b) there is a risk to the health or safety of any person; or
(c) suspension is required by law, by a regulator or by the Payment Processor.

14.2 We will give you notice of a suspension and the reason for it, before the suspension where practicable and otherwise as soon as practicable afterwards.

14.3 We do not suspend or remove a Listing because of its ratings, the number of Sessions delivered or the number of Booking Requests declined.

14.4 While your Listing is suspended, we may tell Participants with Booked Sessions with you that your Listing is not active.

15. TERM AND TERMINATION

15.1 This Agreement starts when you accept it and continues until terminated.

15.2 You may terminate this Agreement at any time by giving us notice through your account.

15.3 We may terminate this Agreement:

(a) for any reason, by giving you at least 30 days' notice expiring at the end of a billing period;
(b) immediately by notice, if you materially breach this Agreement and the breach cannot be remedied or is not remedied within 10 Business Days after we notify you of it; or
(c) immediately by notice, if you cease to meet the Eligibility Criteria.

15.4 If this Agreement is terminated under clause 15.2 or clause 15.3(a):

(a) from the time you give notice under clause 15.2, or from the end of our notice period under clause 15.3(a), your Listing is removed and you cannot accept further Booking Requests;
(b) this Agreement continues to apply to each Booked Session that has been paid for, and to NDIS Invoices for Sessions already completed, and termination takes effect when each of those Booked Sessions has been delivered, or cancelled with a full refund to the Participant; and
(c) your Subscription ends at the end of the billing period current at the time in clause 15.4(a), and no Subscription Fee is payable for any later billing period.

15.5 On termination:

(a) your Listing is removed from the Platform;
(b) if this Agreement is terminated under clause 15.3(b), your obligations to Participants under your Session Terms continue for each Booked Session, and we will keep your access to the Platform available so that you can deliver it or cancel it and give the Participant a full refund, and if it is terminated under clause 15.3(c), your obligations to Participants under your Session Terms continue for each Booked Session, and we will keep your access to the Platform available so that you can have a Substitute deliver it or cancel it and give the Participant a full refund;
(c) you must pay any fees that have accrued; and
(d) clauses 7.3, 7.6 and 13, and any other provision that by its nature is intended to survive, continue to apply.

16. CHANGES TO THIS AGREEMENT

16.1 We may change this Agreement by publishing an updated version.

16.2 For a change that is reasonably likely to be adverse to you (other than a change required by law or by a regulator), we will give you at least 30 days' notice by email and in your account, and ask you to accept the updated version. You will need to accept the updated version before you can use your account after the updated version takes effect, except to deal with your Booked Sessions or to terminate this Agreement. If you do not wish to accept it, you may terminate this Agreement before the change takes effect, and the change will not apply to you before termination takes effect.

16.3 Any other change (including a change required by law or by a regulator) may take effect on publication or on the date we specify, and we will notify you of it.

16.4 Changes to Schedule 1 are made under clause 9.6.

16.5 If we change Schedule 2, you must update your Session Terms to comply with the change by the date it takes effect.

17. GENERAL

17.1 We may give you notices by email to the address in your account or through the Platform. You may give us notices by email to admin@empirehealthandfitness.com. A notice by email is taken to be received when sent, unless the sender receives a delivery failure message.

17.2 If a dispute arises under this Agreement, the party raising it must notify the other, and both must try in good faith to resolve it for 20 Business Days before starting court proceedings, except where urgent relief is needed.

17.3 You may not assign or transfer your rights under this Agreement without our consent. We may assign or novate this Agreement to a related body corporate or to a purchaser of the Platform business by notice to you, provided your rights are not diminished.

17.4 This Agreement (including the Schedules) is the entire agreement between you and us about its subject matter.

17.5 If any provision of this Agreement is invalid or unenforceable, it is severed and the rest continues to apply. A failure or delay in exercising a right is not a waiver of it.

17.6 This Agreement is governed by the laws of Queensland. Each party submits to the non-exclusive jurisdiction of the courts of Queensland.

17.7 You agree to accept this Agreement, and to receive notices, electronically.

SCHEDULE 1: FEES

1.	**Effective Date:**	The fees in this Schedule apply from 16 November 2026.
2.	**Platform Fee:**	10% of the Session Fee for each Session paid for at checkout.
3.	**Subscription Fee**:	$19 per month, billed monthly in advance.
4.	**NDIS Fee**	10% of the amount of each NDIS Invoice, charged when the NDIS Invoice is sent.

All amounts are in Australian dollars and are exclusive of GST.

SCHEDULE 2: REQUIREMENTS FOR SESSION TERMS

This Schedule sets out terms for use in your Session Terms, in which "Provider" means you.

Part A: Required terms

1. These Session Terms are a contract between the provider named in the Booking (**Provider**) and the participant who makes the Booking (**Participant**). Empire Health and Fitness Pty Ltd (**Empire**), which operates the Platform, is not a party to them and does not supply the Session.

2. In these Session Terms,

   Admin Charge means the administration charge shown to the Participant at the time of payment of the Session Fee, which is deducted from a refund only where these Session Terms provide for it and is not charged if the Session goes ahead;

   Booking means a request for a Session made through the Platform that the Provider has accepted;

   Late-Cancellation Charge means a charge for late cancellation of the Session, calculated by applying the late-cancellation percentage shown to the Participant at the time of payment of the Session Fee to the Session Fee less the Admin Charge, which is deducted from a refund only where these Session Terms provide for it and is not charged if the Session goes ahead;

   Platform means the online platform operated under the name "Empire Health and Fitness", including any website or application through which it is accessed;

   Session means the personal training session or other fitness service described in the Booking; and

   Session Fee means the price of the Session shown to the Participant before payment.

3. The Participant must pay the Session Fee to the Provider. The Session Fee is paid at checkout by payment to the Provider's own account with the Platform's payment processor, which discharges the Participant's obligation to pay it. For a Session funded under the Participant's NDIS plan, the Session Fee is payable under the Provider's invoice.

4. If the Provider's listing on the Platform is suspended or removed before the Session, the Participant may cancel the Session for a full refund. The Participant may also cancel the Session for a full refund if the Participant does not accept a substitute arranged by the Provider, and receives a full refund if the Provider cancels the Session.

5. If the Participant cancels the Session in any other case, the Participant is entitled to any refund provided for under these Session Terms. The Admin Charge and, where applicable, a Late-Cancellation Charge may be deducted from that refund.

6. Refunds are made through the Platform, from the Provider's account with the Platform's payment processor, to the Participant's original payment method.

7. Nothing in these Session Terms excludes, restricts or modifies any right or remedy the Participant has under the Australian Consumer Law.

Part B: Standard terms

1. **Cancellation by the Participant**: The late-cancellation period and late-cancellation percentage are those shown to the Participant at the time of payment of the Session Fee or, if none are shown, 24 hours before the scheduled start of the Session and 50%.

   If the Participant cancels the Session before the late-cancellation period, the Participant receives a refund of the Session Fee less the Admin Charge.

   If the Participant cancels during the late-cancellation period, the Participant receives a refund of the Session Fee less the Admin Charge and the Late-Cancellation Charge.

EXPLANATORY NOTE: HOW THE PLATFORM WORKS

This note explains how the Platform operates under the Agreement. It is for information only and does not form part of the Agreement. Capitalised terms have the meanings given in the Agreement.

1. **Your account**: You accept the Agreement when you create your provider account. We review your Listing against the Eligibility Criteria before it is published. If we make a change to the Agreement that is adverse to you (other than a change required by law or by a regulator), we will give you at least 30 days' notice and ask you to accept the updated version. You will need to accept it before you can use your account after it takes effect, except to deal with your Booked Sessions or to terminate the Agreement.
2. **Bookings**: Participants send Booking Requests through your Listing. You decide whether to accept or decline each one, and you do not need to give a reason. Declining a Booking Request, or not responding to it, does not affect your ranking or visibility on the Platf orm. A Booking Request becomes a Booking once you accept it and, where payment is required, the Participant has paid. Each Session is a contract between you and the Participant on your own Session Terms, which you make available on the Platform before accepting Booking Requests. Your Session Terms must include the required terms in Part A of Schedule 2, and may use the standard terms in Part B or your own terms instead. We do not review your Session Terms.
3. **Payment**: The Participant pays the Session Fee at checkout, and the payment goes to your Connected Account with the Payment Processor. The Platform Fee is deducted from that payment at the time of payment. We do not receive or hold any part of the Session Fee, and we do not pay you.
4. **Refunds and chargebacks**: Refunds to Participants are made from your Connected Account, and the Platform Fee is not refunded. If you cancel a Booked Session, or a Participant cancels because they do not accept your Substitute or because your Listing is suspended or removed, the P articipant receives a full refund. If a Participant cancels for any other reason, the refund is calculated from your cancellation settings and excludes an amount equal to the Platform Fee. If a Participant disputes a payment with their bank, the disputed amount and any related fees are deducted from your Connected Account, and the Platform Fee is not refunded.
5. **Substitutes**: You may arrange for another Approved Provider, including a person you nominate once we have approved them as a provider, to deliver a Booked Session in your place. You notify the Participant through the Platform. The Participant may refuse the Substitute and cancel for a full refund. You remain responsible for the Booked Session, and any payment to the Substitute is a matt er between you and the Substitute.
6. **NDIS invoices**: For an NDIS-funded Session under a plan-managed or self-managed plan, you may send an NDIS Invoice through the Platform instead of using checkout. The NDIS Invoice is issued in your name and with your ABN, and the plan manager or Participant pays you directly. The NDIS Fee is charged to your nominated payment method when you send the NDIS Invoice, and is not refunded if the NDIS Invoice is not paid.
7. **Subscription**: The Subscription Fee is charged monthly in advance to your nominated payment method and renews automatically. If you cancel your Subscription, it ends at the end of the current billing period.
8. **Suspension**: We may suspend your Listing or account if you breach the Agreement, if there is a risk to the health or safety of any person, or if suspension is required by law, by a regulator or by the Payment Processor. We will tell you the reason. During a suspensio n, we may tell Participants with Booked Sessions with you that your Listing is not active, and those Participants may cancel for a full refund. Unless a Participant cancels, you may still deliver your Booked Sessions, or have a Substitute deliver them.
9. **Leaving the Platform**: You may terminate the Agreement at any time through your account. From then, your Listing is removed and you cannot accept further Booking Requests, but you keep access to the Platform to deliver, or cancel and refund, your remaining paid Booked Sessions , and to send NDIS Invoices for Sessions already delivered. Your Subscription ends at the end of the billing period in which you gave notice. The same applies if we terminate the Agreement on notice, from the end of our notice period.